

Terms and Conditions for Party Bookings

1. Your deposit will be refunded after the event. The deposit can be utilized for Wet or Dry orders if required.
2. Entry Requirements: Cadena reserves the right to refuse entry to any attendees who do not meet our Door Policy or Dress Code.
3. Damages: Any damages to the venue that occur during the event will be the responsibility of the party organiser and will be charged accordingly.
4. Age Policy: All attendees must be over the age of 18 unless pre-approved by the venue.
5. Substitution of Items: For large party bookings from our Buffet Menu, there may be instances where some items require substitution due to availability. Any substitutions will be made with similar items of equivalent quality and value from our menu.
6. Allergen Compliance: We are committed to accommodating dietary needs and will ensure that any substituted items comply with the allergen information provided by the customer.
7. Notification: If substitutions are necessary, our team will make every effort to notify the party organiser in advance whenever possible.

Thank you for your understanding as we work to provide the best possible experience for all guests.